Tabor Ranch M.U.D. of Denton County

PO BOX 3264
HOUSTON, TX 77253-3264
832-467-1599
www.Inframark.com

Dear New Customer:

Welcome to **Tabor Ranch Municipal Utility District of Denton County.** The following information is being provided to help you become familiar with the policies, procedures, and rates relating to your water and sewer service.

The district requires a $100.00 owner/tenant security deposit, $20.00 transfer fee, and a $30.00 service initiation fee to be billed on the first monthly bill. Once service has started, a $30.00 fee will be added to your bill for any request to temporarily disconnect service, regardless of reason. An additional $30.00 fee will be applied to resume service as needed.
**The deposit, application fees, and a signed Customer Service Agreement are required to set up service.*

The deposit will be applied to your final bill. If there is a credit balance on the account, a refund check will be issued. Processing time will take 6-8 weeks from the final bill date.
**If you want same-day service, please visit our office before 2PM to process your request. Inframark does not process Turn-On/Turn-Offs requests Saturday – Sunday or on specified holidays.*

Please make all payments payable to **Tabor Ranch M.U.D. of Denton County

Water provided at the following rates, subject to change.

Residential Water Rate	
Min. Monthly Charge	$72.02
0,001 – 5,000 gallons	$5.36/1,000 gallons
5,001 – 10,000 gallons	$6.36/1,000 gallons
10,001 – 15,000 gallons	$7.36/1,000 gallons
Over 15,000 gallons	$8.36/1,000 gallons

Sewer Rate
$10.71/1,000 gallons for All usage
Monthly Garbage incl, in Base Rate.
$30.85 Monthly and extra cart fee $10.00 per cart.

A 10% penalty will be assessed if payment is received after the due date. This amount is shown in the "AFTER DUE DATE" block on your bill. Your due date is the 5th of each month.

If your account is 30 days past due at the time current bills are generated, a termination notice will be sent to your address and a $15.00 fee will be assessed to your account. At this point, all charges (including current charges) are due to avoid termination of your service. Should full payment not be received as directed on the termination notice, your service will be disconnected. Once disconnected, a $60.00 disconnect fee will be added to your account. An additional deposit may be required. A $30.00 charge will be assessed on all payments returned by the bank.

The full balance of your account must be paid to restore service, payable by credit/debit card, cashier's check, or money order only. The payment for disconnection of service is due by 3:30pm CST Monday - Friday to restore with same-day service. If your district offers after-hour services, payment made after 3:30pm CST will be subject to after-hours fees.

NOTE: *Once an account is turned off due to a non-payment: payments made by checks, or mailed are not acceptable forms of payment to restore services.*

Garbage Service is provided by Tabor Ranch MUD of Denton County. Please contact your garbage provider regarding containers and pick-up days.

Garbage Company: Waste Connections
Phone: (940) 592-5050

The district's operator is Inframark. Contact Customer Service at **832-467-1599**. Our Dispatch responds to emergencies 24 hours a day**.** Billing questions and non-emergency calls are taken Monday – Friday 8AM to 5PM. Please do not hesitate to call with any questions, concerns, or service problems. We are here to help.