Remington MUD 1

P.O. BOX 3264
HOUSTON, TX 77253-3264
P: (832) 467-1599
www.Inframark.com

Dear New Resident of **Remington MUD 1**:

Welcome to **Remington MUD 1**. Below is a summary of policies, procedures, and rates to help you familiarize yourself with your water and sewer service.

The district requires a $250.00 residential deposit and an application fee of $15.00 prior to service. Once service has started if a request is made for service to be temporarily disconnected a $40.00 fee will be added to your bill to resume service.
**The deposit, application fees, proof of ownership, proof of identity, and a signed Customer Service Agreement is required to set up service*

The deposit will be refunded when your account is closed and paid in full. If there is a credit balance on the account, a refund check will be issued, and processing time will take 6-8 weeks from the final bill date.
**If you are wanting same day service, all documents need to be submitted by 3:00PM CST. Inframark does not process Turn-On/Turn-Off requests Friday – Sunday or on specified holidays.*

** Please Make all Payments Payable to **Remington MUD 1****
Water provided at the following rates, subject to change.

RESIDENTIAL WATER RATES	
$19.00	FIRST 5,000 GAL
$1.50/1000	5,001- 10,000 GAL
$1.75/1000	10,001- 20,000 GAL
$2.00/1000	20,001- 30,000 GAL
$2.25/1000	THEREAFTER

RESIDENTIAL SEWER	
$31.32/ MONTHLY	FLAT RATE

West Harris County Regional Water Authority Fees	
$4.785	1,000 GAL

A 10% penalty will be assessed if payment is received after the due date. This amount is shown in the "AFTER DUE DATE" section on your bill.

If your account becomes past due at the time current bills are generated, a termination notice will be sent to your address ($15 fee). Should full payment not be received as directed on the letter, your service will be disconnected. Should service be disconnected, a $40.00 reconnection fee will be added to your account.

Full balance of your account will be required to restore service, payable by cashier's check or money order only. If your district offers After Hours Service, reconnections after 4 PM CST will be subject to After Hours Fees. Monday through Friday, to restore with same day service. If your district offers after-hour services, payments made after 4:00PM CST will be subject to after-hours fees.

NOTE: Once an account is turned off due to a non-payment: Payments made online, by QR reader, over-the-phone, or mailed, are not acceptable forms of payment to restore services.

Garbage Service is provided by Remington MUD 1 who has a service contract with the following trash provider. Please contact your garbage provider regarding containers and pick-up days.

Best Trash - Phone: (281) 313-2378

The district's operator is Inframark. You can contact them at **832-467-1599**. Our Dispatch responds to emergencies 24 hours a day**.** Billing questions and non-emergency calls are taken Monday – Friday 8AM to 5PM. Please do not hesitate to call with any questions, concerns, or service problems. We are here to help.