

Kirby Landing

PO BOX 3264
HOUSTON, TX 77253-3264
832-467-1599
www.inframark.com

Dear New Customer:

Welcome to **Kirby Landing**. The following information is being provided to help you become familiar with the policies, procedures and rates relating to your water and sewer service. The policies, procedures, and rates are subject to change at any time. Any other City of Houston fees incurred by an owner will be billed as a pass-through cost on the water bill.

To establish service in your name, the following items must be completed and submitted to Inframark's office.

- New Service Agreement for **Kirby Landing HOA**

****Please make all payments payable to Kirby Landing ****

Water provided at the following rates, subject to change.

Residential Water	
\$1.52	Basic Water Service
\$8.70/1000	For every 1,000 gallons

Residential Sewer	
\$2.48	Basic Sewer Charge
\$11.80/1000	For every 1,000

A 5% penalty will be assessed if payment is not received after 16 days. This amount is shown in the "AFTER DUE DATE" section on your bill.

The district's operator is [inframark](http://www.inframark.com). You can contact them at **832-467-1599**. Our Dispatch responds to emergencies 24 hours a day. Billing questions and non-emergency calls are taken Monday – Friday 8AM to 5PM. Please do not hesitate to call with any questions, concerns, or service problems. We are here to help.