Brazoria County M.U.D 82

PO BOX 3264
Houston, TX 77253-3264
832-467-1599
www.Inframark.com

Dear New Resident of **Brazoria County Mud 82** :

Welcome to **District Name**. Below is a summary of policies, procedures, and rates to help you familiarize yourself with your water and sewer service.

The district requires a $150.00 deposit for the owner, $150.00 deposit for the tenant and a transfer fee of $30.00 all due prior to service.
**The deposit, application fees, proof of ownership, proof of identity, and a signed Customer Service Agreement is required to set up service*

The deposit will be refunded when your account is closed and paid in full. If there is a credit balance on the account, a refund check will be issued, and processing time will take 6-8 weeks from the final bill date.
**If you are wanting same day service, all documents need to be submitted by 3:00PM CST. Inframark does not process Turn-On/Turn-Off requests Friday – Sunday or on specified holidays.*

** Please Make all Payments Payable to **Brazoria County Mud 82****

Water provided at the following rates, subject to change.

RESIDENTIAL WATER RATES	
$20.00	FIRST 10,000 GAL
$1.50/1000	10,001- 15,000 GAL
$1.75/1000	15,001- 20,000 GAL
$2.00/1000	20,001- 25,000 GAL
$2.50/1000	25,001- 30,000 GAL
$3.00/1000	OVER 30,001 GAL

RESIDENTIAL SEWER	
$54.00/ MONTHLY	FLAT RATE (includes trash pick-up)

A 10% penalty will be assessed if payment is received after the due date. This amount is shown in the "AFTER DUE DATE" section on your bill.

If your account becomes past due, a disconnection notice will be sent to your address that may include your past due and current balance. A delinquent notice fee of $10.00 will be added to your account. Specified on the disconnection notice is the amount that is due to avoid termination of service. If needed a door tag will be placed at your residence and a $15.00 tag fee will be added to your account. If full payment is not received as directed on the disconnection notice, your service will be disconnected. If service is disconnected a $75.00 fee will be added to your bill and an additional deposit of $25.00 fee will be added to your account.

Full balance of your account will be required to restore service, payable by cashier's check or money order only. If your district offers After Hours Service, reconnections after 4 PM CST will be subject to After Hours Fees. Monday through Friday, to restore with same day service. If your district offers after-hour services, payments made after 4:00PM CST will be subject to after-hours fees.

NOTE: Once an account is turned off due to a non-payment: Payments made online, by QR reader, over-the-phone, or mailed, are not acceptable forms of payment to restore services.

Garbage Service is provided by Best Trash. Please contact your garbage provider regarding containers and pick-up days

Garbage Service: Best Trash - Phone: (281) 313-2378

The district's operator is Inframark. You can contact them at **832-467-1599**. Our Dispatch responds to emergencies 24 hours a day**.** Billing questions and non-emergency calls are taken Monday – Friday 8AM to 5PM. Please do not hesitate